



Wyoming
Department
of Health

Diabetes Prevention Program (DDP) December 2023 Workshop

December 2023

Introductions

- Field Representatives
 - Cindy Izadi
 - Katie Haggart
 - Colleen Fulmer
 - Glenda Lambert
- The Provider Outreach email address is to be used to contact the Field Representatives, for complex issues
 - wyprovideroutreach@cns-inc.com
- Claim Denials, Member Eligibility, Policy, and Payment questions should be handled through the Provider Services call center
 - 1-888-996-6223, M – F, 7 am – 6 pm MST

Course Content

- Provider Contact Information
- Purpose of Workshop
- Provider Roadblocks
- Prediabetes Defined
- National & Wyoming Statistics
- Wyoming Diabetes Prevention Program
- DPP Billing Demonstrations
- Helpful Links
- Questions

Provider Contact Information

Required to Keep Current

Provider Contact Information

- Providers must have one (1) email and one (1) phone number for the facility/provider office on file with Medicaid
 - Providers may view these on the Provider Portal
 - Updates must be made with the provider enrollment vendor, HHS Tech Group
- Medicaid communicates 100% through email
- Providers are responsible for instructing billers, billing agents and clearinghouses on Medicaid Policy and billing changes
- Provider files may be made "inactive" when emails bounce, or inaccurate telephone numbers or addresses are identified

Purpose of Workshop

Purpose of Workshop

- WDH has determined providers are not submitting claims for DPP
- Provide resources and tools to support the providers
- Demo direct data entry claim submission on the Provider Portal

Provider Roadblocks

Provider Roadblocks

- What is preventing billing?
 - Member participation
 - Medicaid Provider Portal
 - Complexity of billing
 - Knowledge

Prediabetes Defined

Prediabetes Defined

Prediabetes is a serious health condition where blood sugar levels are higher than normal, but not high enough yet to be diagnosed as type 2 diabetes

National & Wyoming Statistics

National Statistics

- One-Third of patients older than age 18 have pre-diabetes and are at risk for developing type 2 diabetes
 - Approximately 8 out 10 individuals aren't aware of the risk
- ***CDC – Recognized Lifestyle Change Program***
 - Healthy eating
 - Physical activity

Wyoming Statistics

- Approximately 450,000 adults in the state of Wyoming
- One-third adults are at risk of developing type 2 diabetes
 - 150,000 individuals
- Diagnosis is life changing

Wyoming Diabetes Prevention Program

Diabetes Prevention Program (DPP)

Program Information & Resources

- Diabetes Prevention Program – Wyoming Department of Health website
 - <https://health.wyo.gov/publichealth/cancer-and-chronic-disease-prevention-unit/chronicdisease/diabetes-prevention-program/>
- CMS – 1500 Provider Manual, Chapter 16, Section 1.2 – Wyoming Medicaid website
 - <https://www.wyomingmedicaid.com/portal/Provider-Manuals-and-Bulletins/CMS-1500-Provider-Manual>

Diabetes Prevention Program (DPP)

- Wyoming Department of Health website - Information
 - Statistics
 - Find out your risk (patient)
 - DPP Contact Information
 - Certified DPP Locations
 - Self Referral Form (patient)
 - And more.....

Diabetes Prevention Program (DPP) - Locations

Important: Services must be provided at a certified DPP location

Diabetes Prevention Program Locations in Wyoming

Updated 11/4/2021

Albany County	Big Horn County	Campbell County	Converse County
UW College of Health Sciences 1000 E. University Ave. Dept. 3432 Laramie, WY 82071 Phone: 1.307.766.2095	Big Horn Nutrition, LLC. 1351 N. 8th St. Greybull, WY 82426 Phone: 1.307.679.4639	Campbell County Health 501 S. Burma Ave. Gillette, WY 82716 Phone: 1.307.688.3615	Memorial Hospital of Converse County 111 S. 5th St. Douglas, WY 82633 Phone: 1.307.358.1456
Fremont County			
Lander Medical Clinic, PC 745 Buena Vista Dr. Lander, WY 82435 Phone: 1.307.332.2941	Eastern Shoshone Tribal Health 28 Black Coal Dr. Fort Washakie, WY 82514 Phone: 1.307.332.6805	Intertribal Wellness 145 Ethete Rd. Fort Washakie, WY 82514 Phone: 1.307.709.0390	Northern Arapaho Diabetes Awareness Program 643 Blue Sky Hwy. Ethete, WY 82520 Phone: 1.307.332.8035
Goshen County	Johnson County	Laramie County	
Goshen County Public Health 2025 Campbell Dr. Ste. #1 Torrington, WY 82240 Phone: 1.307.532.4069	Johnson County Healthcare Center 497 W. Lott St. Buffalo, WY 82834 Phone: 1.307.684.6320	University of Wyoming Family Medicine—Cheyenne 820 E. 17th St. Cheyenne, WY 82001 Phone: 1.307.632.2434	
Natrona County		Park County	
University of Wyoming Family Practice—Casper 1522 E. A St. Casper, WY 82601 Phone: 1.307.234-6161 ext. 6005	Wyoming Medical Center 1233 E. 2nd St. Casper, WY 82601 Phone: 1.307.577.2929	Cody Regional Health 707 Sheridan Ave. Cody, WY 82414 Phone: 1.307.578.2468	Powell Valley Health Care 777 Ave. H Powell, WY 82435 Phone: 1.307.754.2267 ext. 3904

Privileged and Confidential

Diabetes Prevention Program (DPP)

CMS 1500 Provider Manual, Chapter/Section 16.1.2

- Diabetes Prevention Program (DPP) has a minimum of one year plan of care.
- DPP services may be used only one time per Member.
- Services are comprised of 2 components.
 - First 6 Months of DPP Initial Core Sessions
 - Second 6 Months of DPP Maintenance
- Subsequent services as medically necessary up to 24 months

Diabetes Prevention Program – Covered Services

First 6 Months – Core Sessions:

- Core Sessions 1 - 4:
 - Procedure Code G9873 – One (1) expanded model (EM) core session
 - Session 1 cannot be performed via Telehealth
- Core Sessions 5 – 8:
 - Procedure Code G9874 – Four (4) EM core sessions
- Core Session 9 – 16:
 - Procedure Code G9875 – Nine (9) EM core sessions

NOTE: When billing telehealth service use the telehealth modifier, GT

Slide 20

FTO

Liz - the G-codes are not restricted to a dietician, but the documentation section in the manual, 16..2.3, it states the rendering dietitian NPI should be listed. Please clarify.

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Diabetes Prevention Program – Covered Services cont.

Second 6 Months – DPP Maintenance:

- Months 7 – 9:
 - Procedure Code G9876 – Two (2) EM core maintenance sessions
 - Use when DPP criteria is NOT achieved
 - Procedure Code G9878 – Two (2) EM core maintenance sessions
 - Use when DPP criteria IS achieved
- Months 10 – 12:
 - Procedure Code G9877 - Two (2) EM core maintenance sessions
 - Use when criteria is NOT achieved
 - Procedure Code G9879 – Two(2) EM core maintenance sessions
 - Use when criteria IS met

NOTE: When billing telehealth service use the telehealth modifier, GT

Diabetes Prevention Program – Covered Services cont.

Second and Subsequent Years of DPP:

- Months 13 – 15: Procedure Code G9882 - Two (2) EM Ongoing Maintenance Sessions
- Months 16 – 18: Procedure Code G9883 - Two (2) EM Ongoing Maintenance Sessions
- Months 19 – 21: Procedure Code G9884 - Two (2) EM Ongoing Maintenance Sessions
- Months 22 – 24: Procedure Code G9885 - Two (2) EM Ongoing Maintenance Sessions

NOTE: When billing telehealth service use the telehealth modifier, GT

Slide 22

FTO

Liz - This is a bit confusing - in the lead in to DPP it mentions a "yearlong" plan of care, and nothing else. But in covered services it continues...do we need to update the program description?

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Diabetes Prevention Program – Billing Requirements

- DPP and Non-DPP services are to be billed on DIFFERENT claims
 - Multiple DDP services for the same Member can be billed on the same claim
- Dietitian services must be ordered by an enrolled practitioner:
 - Physician
 - Nurse Practitioner
 - Physicians Assistant
 - Mental Health provider
 - ORP (Ordering, Rendering or Prescribing)

Diabetes Prevention Program – Documentation Requirements

Documentation Requirements – (Chapter & Section 16.1.2.3):

- Must retain for 10 years following the last day of DPP services
- Each G-code/DPP service should be listed with the session date of service and rendering provider's information (name and NPI)
- First session – Provider requirements
 - Provider name & NPI
 - Member name, Medicaid ID number, and age (at minimum)
 - Evidence the member meets the eligibility requirements

DPP – Documentation Requirements cont.

- Upon each additional session – Provider requirements
 - Session type:
 - Core, Core Maintenance, Ongoing Maintenance, Regularly, or Scheduled or Make-up session
 - Rendering provider name and NPI
 - Date and place of the session
 - Curriculum topic
 - Member's weight, if regularly scheduled session

DPP – Documentation Requirements cont.

- When Applicable – Provider records must indicate when a Member:
 - Attended core sessions
 - Achieved 5% weight loss
 - Attended core maintenance session and maintained minimum weight loss
 - Attended two (2) ongoing maintenance sessions and maintained required minimum weight loss
 - Achieved at least 9% weight loss

NOTE: DPP Provider must keep records of certain Member engagement incentives provided to Members in compliance with 42 CFR 424.210

DPP Billing Demonstrations

Diabetes Prevention Program – Billing Example

Scenario – Medicaid Primary:

- Member has their 1st appointment with a DPP provider
- Procedure Code G9873 must be billed for the first appointment
- Medicaid Primary
- Referring provider is required

Diabetes Prevention Program – Billing Example

Scenario – Medicaid Secondary to Private Insurance:

- Commercial Insurance Primary
- Medicaid Secondary
- Member has their 1st appointment with a DPP provider
- Procedure Code G9873 must be billed for the first appointment
- Referring provider is required

Diabetes Prevention Program – Billing Example

Scenario – Medicaid Secondary to Medicare:

- Medicare Primary
- Medicaid Secondary
- Member has their 1st appointment with a DPP provider
- Procedure Code G9873 must be billed for the first appointment
- Referring provider is required

Diabetes Prevention Program – Billing Example

Scenario - Tertiary:

- Medicare Primary
- Commercial Insurance Secondary
- Wyoming Medicaid Tertiary
- Member has their 1st appointment with a DPP provider
- Procedure Code G9873 must be billed for the first appointment
- Referring provider is required

Helpful Links & Resources

- WDH website:
 - <https://health.wyo.gov/publichealth/cancer-and-chronic-disease-prevention-unit/chronicdisease/diabetes-prevention-program/>
- Providers to inform members of current incentive:
 - <https://preventdiabeteswyoming.incentahealth.com/>
- Wyoming Medicaid website:
 - <https://www.wyomingmedicaid.com/portal/>
- Medicaid Provider Training web page:
 - <https://www.wyomingmedicaid.com/portal/Provider-Training,-Tutorials-and-Workshops>

Diabetes Prevention Program – Wrap Up

- Billing for DPP helps with:
 - Improved Reporting
 - Overall Member Health
 - Maximizes Provider Revenue
 - Reinforces the Need for the Program
- Wyoming Department of Health needs your help and commitment
 - Submit DPP claims with the Medicaid covered services (G-codes)

Questions?

Thank you!